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Setup options for Webtix Rental

One of the most powerful features of Webtix Rental is the flexibility of options it provides. These are options that we can change for you. Some of them are very important, depending on how you want to use Webtix. For instance, if you do not have a credit card login and key, you will not be able to collect money.

Below, please find the options with explanations of their functions:

- **Default timezone**

This will be Eastern, Central, Mountain or Pacific Time.
- **Return To First Page**

After a sale is completed, this determines the page to which the customer will be returned.
- **Promo Sale Status**

The character "\$" can be used to determine promotional seat placements on a "best-available" seating chart.
- **Exclude Status**

If "HhWw" is marked on the seating plan, these seats will not be salable (they will be displayed as sold seats).
- **Ask For Donation**

You can request donations before patrons enter their credit-card payment.
- **Seating Chart Interface**

You can add an image or check box (almost everyone wants an image) to the seating plan page.
- **Display Row Label In Chart Seat Cell**

Webtix can display the chart row label above the seat image or check box, so you can easily read the exact row number. This is practical only with seating plans with less than 300 seats.
- **Display Column Label In Chart Seat Cell**

Webtix can display the chart column label above the seat image or check box, so you can easily read the exact column number. This is practical only with seating plans with less than 300 seats.
- **Use Customer Password**

You have the option of having your customers enter a password for their account.
- **Use Event Sort Order**

You can display the events in the sort order same as Wintix.
- **Always Display Show Dates Page**

You have the option that, if only one performance is available, purchase of that performance is auto-selected in Webtix.
- **Disable Theatre Search**

You can disable this search option on events.php by changing the value to true.

- **Disable Location Search**

You can disable this search option on events.php by changing the value to true.

- **Disable Event Type Search**

You can disable this search option on events.php by changing the value to true.

- **Disable Week Search**

You can disable this search option on events.php by changing the value to true.

- **Disable Month Search**

You can disable this search option on events.php by changing the value to true.

- **Fixed Ticket Delivery ID**

Sometimes you want to force Webtix users to a specific delivery method and not have the select option display online.

EMAIL SETTINGS

- **Send Email Receipt**

You can tell Webtix to send an emailed receipt to the customer.

- **Email Receipts To Admin**

You can tell Webtix to send an emailed receipt to an admin.

- **Notify Promoter When Seats Are Available**

- **Email From**

- **Email From Name**

- **Email Notify**

- **Render PDF Tickets**

You can email PDF tickets with a confirmation email

- **PDF Tickets Per Page**

Webtix can be set to have 4 tickets appear per page in the PDF.

Credit Card Settings

- **Save CC Number**

Saves credit card to database

- **Process Cards**

Will Webtix process credit cards?

- **CC Module**

Determines which credit card processor module to use. (ie. Authorize.net, MerchantPlus, etc.)

- **CC Error Tolerance**

Webtix can be set so a customer has three attempts to enter a credit card number to process per session.

- **CC Login**

This log in is used to access the credit card processor. Note: the CC Login and CC key are necessary if you intend to collect money. They are easy to generate. Go into your Authorize.net

'virtual terminal' and you can do it there.

- **CC Key**

The key or password for using with login.

Reporting Options – the following are options you can include in Webtix reports

- Remarks
- Date Sold
- Address
- Phone
- Email
- Ticket Print Date
- Prices Format

Length of time for determining release of abandoned pending records is 20 minutes